



Woodgreen Community Shop Newsletter

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<http://www.woodgreencommunityshop.org>

Hello and Welcome!

We're pleased to announce another extension to our opening hours. From July 6th, we will be opening from 8am Mon – Sat.

Our new opening hours are:
8.00am to 5.00pm, Monday - Friday
8.00am to 3.00pm, Saturday
CLOSED ALL DAY SUNDAY

POST OFFICE hours remain the same:
9.00am to 1.00pm, Monday - Saturday

We no longer have marshals at the door controlling admission numbers and are relying on customers to follow our *Shop Rules* (see below).

With our longer operating hours, it is generally possible to walk straight into the shop without queuing through most of the afternoon.

Free Deliveries and Collections

We continue to offer home deliveries (to households in Hale, Woodgreen, Breamore & Godshill only) and a 'click and collect' service **on Tuesdays and Fridays**.

If you are interested in using these free services, call or email (office@woodgreenshop.org) for details and to create an account.

Shop Rules

In order to keep our staff, volunteers and customers as safe as possible, please:

1. Do not visit the shop if you have a persistent cough or fever. Please use our free delivery service if any member of your household is displaying possible symptoms of Coronavirus, or is classed as a vulnerable person.
2. Do not enter if there are 3 customers in the shop, or 2 at the PO counter. Please wait outside until someone leaves. Spray and wipes are available to use on baskets or your hands.
3. Keep right as you come into the shop and travel around it in an anticlockwise direction. We've divided up the shop into 2m squares using tape. If someone is already in a square, please don't enter it until they move on.

Nikki's News

We are delighted to continue to serve our Post Office customers 6 days of the week, Mon-Sat, between 9am and 1pm. At the moment, our cut-off time for parcels is 10:30am. Letter post is collected from the post box as usual at 4:15pm Mon-Fri.



We are currently handling hugely increased volumes of post with a record 20 bags despatched on one particular Monday in June. Our postie is going to need a decidedly larger van.

We enjoy hearing all your lockdown news and views. And we have particularly enjoyed welcoming back customers who have been isolating and have chosen to make visiting the Post Office their first nervous steps into this weird new normal. We are all collectively doing incredibly well adapting so far and we will continue to do so.

Tony's Frying Machine

For up-to-date information about Tony's schedule, please refer to [Tony's Facebook page](#).

Please note that Tony is accepting pre-orders only, and these must be ordered on the day. Texts are preferred, on 07867 788704. He will be with us for longer than usual, from 4.30 to 6.30pm. As with the shop queue, please observe social distancing rules whilst queuing.

Pizza Pig

Pizza Pig has also made a welcome return to Woodgreen. Generally, they visit us on Thursday evenings between 5pm and 7pm.

Please check the schedule on their Facebook page: <https://www.facebook.com/pizzapigmobile/> and ring or text your order through to 07813 786110.

Local Suppliers

Continuing our series of stories from our suppliers, this is an account of the lockdown experiences of Jane & Graham at New Forest Smokery and Trout Farm.

"We have been incredibly lucky to have been one of the winners in these strange times. Since day 1, our order books have gone mad with many of our outlets increasing their orders two- or three-fold. We have also taken on several more shops & farm shops. Woodgreen Community Shop has always supported us and not only at Christmas & Easter when our products are popular but throughout the year. The shop continues to be one of our best outlets & we thank you."

Jane & Graham
New Forest Smokery & Trout Farm



Begonias!

Jackie and Mike Wood kindly donated some pretty little begonia plants to the shop. We sold them at a bargain price to our customers and raised £35 which was turned into shopping for our Trussell Trust foodbank basket. Good news all round!

Virtually Wimbledon

We may not have the world's most famous tennis tournament this year, but you can still see plenty of classic action from the grass-court Grand Slam over Wimbledon fortnight, on the BBC and streaming on Facebook

So, pop to the shop, grab yourself a bottle of Prosecco, some strawberries and clotted cream, sit back and enjoy!



Amazing Volunteers

Back in March, when I put out a call on Nextdoor and Facebook for volunteers to help keep our Community Shop open, I had no idea that we would have well in excess of 50 people come forward – what an amazing response!

The shop management team and the community as a whole has a huge debt of thanks to everyone who stepped forward; we absolutely could not have maintained the service level and opening hours without this support.



People were prepared to do all sorts in all weathers: delivering orders, queue managing, picking & packing orders, stocking shelves, making signs, sending out publicity and, of course, learning the tills to work behind the counter. You have all been amazing and we should not forget one very important fact: you were prepared to put yourself at risk to help our community.

As we carefully move forward with fewer restrictions we have now been able to stand down people. However, some have been welcomed as more permanent volunteers to work alongside our usual team which is great for the future viability of the shop.

So, on behalf of everyone in the shop team, I would like to say a huge thank you to everyone who has given their time and been prepared to take on anything asked of them. One day, maybe we can all have a great party to celebrate our successful teamwork!

Julia Harding

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www.facebook.com/WoodgreenCommunityShop

3 for £6 Doombur, Ringwood
and Downton beers